

### **Obtaining warranty service**

In the event of a malfunction or failure of your Blueair air purifier, please contact your VISO AUSTRALIA directly on 0431 093 755 for further assistance. Your limited warranty remains in effect only if your Blueair air purifier complies as follows:

- Is operated in accordance with the instructions provided.
- Has had its filter changed with original Blueair replacement filters according to the manufacturer recommended filter replacement schedule listed in the Blueair User Manual. Use of counterfeit Blueair replacement filters that are not manufactured or sold by Blueair will void the warranty.
- Is connected to a proper power supply (see voltage label on machine).
- Shows no evidence of tampering, mishandling, neglect, accidental damage, modification, abuse, misuse and/or repair done by anyone other than authorized Blueair service personnel. Modifications or alterations made to the voltage of unit will void the warranty.
- Your warranty registration has been completed online or through the mail.
- Has not left Australia. Once a unit has left the country, the warranty is void.
- Warranties are non-transferable and only the original owner may enjoy the limited warranty.
- Warranties are not available from third-party resellers

### **Blueair air purifiers**

#### **(Blueair Classic Range, Pro, Health Protect series)**

Blueair warrants that your Blueair air purifier will be free from defects in material or workmanship for one (1) year from the date of purchase provided that you have replaced the filters with genuine Blueair replacement filters according to the manufacturer recommended filter replacement schedule listed in the Blueair User Manual. Within one (1) year from the date of purchase (with valid proof of purchase), if a defect exists, Blueair will exchange the product with a product that is new or which has been manufactured from new or serviceable used parts and is at least functionally equivalent to the original product at no charge and will cover any shipping charges. If defect exists in a unit registered for extended warranty within five (5) years from the date of purchase (with valid proof of purchase), Blueair will exchange the product with a refurbished product that is functionally equivalent to the original product at no charge and will cover any shipping charges. Beyond one (1) year from the date of purchase without unit registration, if a defect exists, repair services are available and customer will be responsible for shipping charges. The Limited Warranty covers normal use only

and does not cover replacement filters. Blueair Limited Warranty is non-transferable.

To extend the Limited Warranty from one year to five (5) years, simply complete the Product Registration form in the 'My Units' section of your customer account, within (60) days of purchase or register through the Blueair Friend mobile app.

### **Blue by Blueair air purifiers**

#### **(Joy S, Model 3610)**

Blueair warrants that your Blue by Blueair purifier will be free from defects in material or workmanship for one (1) year from the date of purchase provided that you have replaced the filters with genuine Blue by Blueair replacement filters according to the manufacturer recommended filter replacement schedule listed in the Blue by Blueair User Manual. Within one (1) year from the date of purchase (with valid proof of purchase), if a defect exists, Blueair will exchange the product with a product that is new or which has been manufactured from new or serviceable used parts and is at least functionally equivalent to the original product at no charge and will cover any shipping charges. If defect exists in a Blue product registered for extended warranty within two (2) years from the date of purchase (with valid proof of purchase), Blueair will exchange the product with a refurbished product that is functionally equivalent to the original product at no charge and will cover any shipping charges. Beyond one (1) year from the date of purchase without unit registration, if defect exists, Blueair has repair services available and customer will be responsible for shipping charges. The Limited Warranty covers normal use only and does not cover replacement filters. Blueair Limited Warranty is non-transferable.

To extend the Limited Warranty from one (1) year to two (2) years, simply complete the Product Registration form in the 'My Units' section of your customer account, within (60) days of purchase or register through the Blueair Friend mobile app.